# Responding to Student Disclosures

RESPONSIBLE EMPLOYEES

As members of the UConn community, each one of us is responsible for maintaining a safe, respectful, and non-discriminatory learning, living, and working environment. In carrying out their reporting responsibilities, Responsible Employees play an important role in upholding these values.

#### What constitutes a Disclosure?

In this context, Disclosure is when a Student shares information about Sexual Assault (SA), Intimate Partner Violence (IPV), and/or Stalking (S), regardless of whether the incident or experience happened recently, previously, or is ongoing.







#### Am I a Responsible Employee?

The vast majority of UConn Employees—including but not limited to: Faculty, Staff, Graduate Assistants, and Undergraduate Resident Assistants—are designated Responsible Employees. Exceptions are limited to: Confidential Employees (i.e. medical care and mental health providers) and Exempt Employees (i.e. cultural center staff, professional staff in the Office for Diversity and Inclusion, and Ombuds).

#### What is required of Responsible Employees?

Responsible Employees are required to share all known details of a disclosure with the Office of Institutional Equity (OIE) upon receipt, as per the steps below. While the few exceptions to this requirement include disclosures at: public awareness events; during a Student's participation as a subject in IRB research; or as part of coursework submitted to an instructor, all University employees are urged to exercise sound judgment in directing students to support services.

#### Why have I been designated a Responsible Employee?

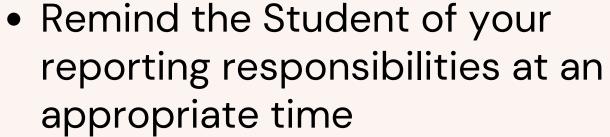
The University has designated Responsible Employees to serve in positions whereby they ensure that impacted Students receive timely and accurate information about support resources and reporting options, should they wish to pursue those avenues. Responsible Employee reporting helps inform the University of the incidents effecting our students on and off campus so the University can track patterns, respond to trends, and formulate appropriate campus-wide responses with the goal of making the campus a more safe, equitable, and inclusive environment.

# Response Steps and Tips

# STEP 1: CARE

- Practice empathetic listening
- Let the Student disclosing set the pace and tone of the conversation
- Withhold judgment
- Avoid questions or statements that imply fault or blame
- Stay aware of your biases and assumptions
- Pay attention to the Student's verbal and non-verbal cues

#### STEP 2: INFORM



- Explain the purpose of your reporting responsibility
- Inform the Student that they may receive outreach from a University administrator regarding resources and reporting options, and it is their choice to respond

### STEP 3: CONTACT (



- Promptly notify OIE
  - Email: equity@uconn.edu
  - Online form: https://equity.uconn.edu/report ing-form/
  - Phone: 860-486-2943
- Be prepared to share all details known to you, including:
  - names
  - dates
  - location

# What to Consider Saying

- "Thank you for sharing this with me."
- "I'm sorry you are going through such a difficult time."
- "I care about you and your experience."
- "How can I best support you?"
- "Are you feeling (emotionally and physically) safe?"
- "I have a responsibility to notify OIE. This information sharing is meant to ensure that you will receive the appropriate level of assistance, support, and/or University resources, should you wish" (i.e. the purpose of your reporting responsibility)

# What to Avoid Saying

- Commands or questions that demand or pry for more information than the Student readily reveals (e.g. "Tell me every detail from beginning to end.")
- Questions or statements that imply fault (e.g. "Why/how did you let this happen?")
- Questions that invalidate the Student's experience (e.g. "Are you sure you're remembering everything correctly?")
- Statements that promise outcomes that are outside of your control (e.g. "There's no way he/she/they won't get expelled.")
- Directive statements that include the word 'should' (e.g. "You should tell your parents" or "You should definitely report to the police.")

# What Happens Next

Following receipt of a report, the student will be offered supportive measures (e.g. housing and classroom modifications) and connected with support resources. It is the student's choice to respond or engage with those resources. OIE and/or the Office of Community Standards will determine the appropriate investigatory action based on the wishes of the student, level of detail provided, and if there is any risk to individual or community safety. Students do not need to pursue an investigation to receive supportive measures from the University.





#### Confidential

Confidential Resources maintain that nothing will be shared without your express permission, except in rare circumstances UConn Health



#### **Exempt**

Exempt Employees provide information about resources, supportive measures, and how to report should you so choose. Nothing you disclose will be shared with the University without your express permission, except in rare circumstances (i.e. minor involved or imminent safety concern)



24/7

Services available every day, all day

# Counseling, Support, and Advocacy

**Student Behavioral Health** Service



195 Farmington Ave., Suite 2000, Office 2001 | 860.679.5434 | health.uconn.edu/student-affairs

• Provides evaluation and treatment to medical, dental, and graduate students • Utilizing these services will NOT become part of academic or integrated

**Student Resources** 

**Medical Student Affairs** 860.679.7599 | medicine.uconn.edu **Dental Student Affairs** 860.679.2304 | dentalmedical.uconn.edu The Graduate School 860.679.3849 | health.uconn.edu/graduate-

• Each of these offices can provide supportive measures and resources, and connect you to the Title IX Coordinator

• Explain the available resources, provide safety planning, outline University investigation processes and provide accompaniment during reporting and investigation meetings

**Employee Assistance** Program (residents and employees)



school

195 Farmington Ave., Suite 2000, Office 860.679.2877 | uchc\_eap@uchc.edu | Toll free: 800.852.4392

• The Employee Assistance Program (EAP) is available to support the emotional well-being of UConn Health's healthcare workers and other employees

**Behavioral Health Providers** (residents and employees)



health.uconn.edu/graduate-medicaleducation

• Psychiatrists and APRNs are available to counsel Capital Health Area Consortium (CAHC) residents/fellows at no cost

**Occupational Medicine** (residents and employees)



Main Building, Ground Floor, Room CG228 860.679.2893 | occumedehs@uchc.edu

Medicine works with employers, organized labor, and other medical providers to promote and maintain a healthy workforce

• With a focus on prevention as well as prompt treatment, Occupational

**Graduate Medical Education** Office - (residents)

health.conn.edu/graduate-medicaleducation | 860.679.2147

• Facilitates a connection between the impacted person, the Title IX Coordinator, and resources/supportive measures available

**UConn Health Ombuds** Office



Connecticut Tower, 6th Floor, **Room H6001** 860.679.5061 | ombuds.uconn.edu

**Statewide Hotline: 1.888.999.5545** 

• UConn Health Ombuds serves as an Exempt Resource for students, residents, and employees

**Connecticut Alliance to End Sexual Violence** 



Spanish Hotline: 1.888.568.8332 Hartford Area Local Hotline: 860.547.1022 New Britain Area Local Hotline: 860.223.1787 Middletown Area Office: 860.344.1474 Storrs-Mansfield Area Local Hotline: 860.456.2789

 No-cost crisis intervention and trauma-informed counseling to victimsurvivors and their loved ones in-person, via phone, or via Zoom • Immediate accompaniment to the hospital or Student Health & Wellness -

Medical Services for victim-survivors who wish to seek medical care, including Sexual Assault Forensic Examination

• Legal and judicial advocacy for victim-survivors who wish to report to law enforcement

All services are free and confidential

medical records. Services are free

**Connecticut Coalition Against Domestic Violence (CCADV)** 



**Statewide Hotline: 1.888.774.2900** safeconnecticut@ctccadv.org Hartford Area Local Hotline: 860.527.0550 New Britain Area Local Hotline: 860.225.6357

 Crisis counseling to victim-survivors of dating, intimate-partner, and domestic violence

**Reporting Hotline and Form** 

Hotline: 860.679.4353 Form: health.uconn.edu/graduatemedical-education

• The hotline is anonymous and may be used by residents and fellows to report any concerns including those related to sexual assault, stalking, and intimate partner violence

• Note: dental residents should contact Dental Student Affairs, rather then the GME Office

**UConn Police Department** (UCPD), State, or Local Police

(for medical residents only)

263 Farmington Avenue, Farmington 860.486.4800 or 911 publicsafety.uconn.edu

• Report an incident with or without filing charges

• Manages all criminal investigations for on-campus crimes

• Officer from the Special Victims Unit is assigned as the primary contact for the victim-survivor throughout the investigation

• Safety-related supportive measures (e.g. increased security, monitoring certain areas of campus)

• For off-campus criminal matters, state or local police have jurisdiction based on the location where the incident(s) occurred. If you are unsure where to begin or whom to call, UCPD can assist you

Office of Community **Standards** 

Wilbur Cross Building, Room 301, Storrs 860.486.8402 | community@uconn.edu Addresses potential violations of The Student Code

• Investigates matters where the Respondent is a student

• Implements University no contact orders

Office of Institutional Equity (OIE) and the Title IX Coordinator

16 Munson Road, 4th Floor 860.679.3563 | equity@uconn.edu | titleix.uconn.ed

• Administers The Policy Against Discrimination, Harassment, and Related Interpersonal Violence

• Manages investigations where the Respondent is an employee

• Liaises with appropriate offices regarding implementation of supportive measures

For more information, please visit <u>www.titleix.uconn.edu</u> or contact the Office of Institutional Equity (OIE)

Reporting and Safety